

# e@syFile Error: Control Character Found on Employee Data



## Background

When importing the file into e@syFile, it will fail with this error message.

*Control Character Found on Employee Data Certificate Number :  
'7000000000YYYYMMVIPP000XXXXXX' - Processing will not continue until character(s)  
is removed (ISO-8859-1).*

The error message indicates that in one of the fields in the record, there is an unwanted character.

Characters that are acceptable in the file as per the SARS BRS:

### Alpha

- Alphabet A until Z
- Upper Case and Lower Case
- Dash (-)
- Space ( )
- Comma (,)
- Apostrophe (')
- Characters such as ê, ë etc.

### Alphanumeric

- Alphabet A until Z
- Upper Case and Lowercase Characters
- Dash (-)
- Space ( )
- Comma (,)
- Apostrophe (')

- Characters such as ê, ë etc.
- Numbers 0 to 9

**Possible Solution:**

- The Line Number and Certificate Number will indicate which certificate has the issue.
- Open the file in Notepad to review the certificate data with the issue. Look for characters in the employee name and address, including tabs and spaces