

e@syFile Import Error

Diplomatic Indemnity Indicator (2037) is mandatory



When importing the file into e@syFile the import fails with the following message:

Diplomatic Indemnity Indicator (2037) is mandatory

Possible Solution

This error message is an indication that the IRP5 file imported into e@syFile does not have the mandatory fields required as per the latest SARS BRS. From August 2019 with the Interim Submission this field is mandatory and only if the payroll system has been updated to Release 5.3a will this field populate. Should your system be on an older release, update your system to Release 5.3a and then generate the IRP5 files again.