

## The ETI Calculated reported on the EMP501 does not balance with the IRP5/IT3(a) certificates

### Background

When attempting to save/file and EMP501 declaration on e@syFile, the error message appears: *The ETI Calculated reported on the EMP501 does not balance with the IRP5/IT3(a) certificates. Please rectify the ETI calculated on the EMP501 or the applicable IRP5/IT3(a) certificates.*

You are unable to save or file the declaration. e@syFile does a calculation with the ETI values on the certificates (sum of 4118) and the values on the EMP501 ETI screen.

### Problem Solving & Possible Solution: Rounding

- On the ETI recon in e@syFile, total all values in the ETI calculated columns and compare to value reported against 4118
- If the values are out by R1-R5, that is due to rounding. If your value is e.g. 7831.49, the total ETI Calculated must be 7831. If your value is 7831.50, the total ETI Calculated must be 7832. To correct it amend one of the month's ETI calculated values

### Problem Solving & Possible Solution: Incorrect Release

- If the values reported against 4118 are substantially less than the total value of the ETI calculated columns, calculate the difference.
- It has come to our attention that many users are generating their IRP5 files on Release 5.1a. On this release the ETI values for January and February 2019 are not exported to the IRP5 file and your ETI recon will be out by these values.
- If this is the case, update your Tax 2019 system to Release 5.2a, generate your IRP5 files again, import and redo your declaration.

### Problem Solving & Possible Solution: Multiple company export

- If the values reported against 4118 on the ETI recon are zero, investigate how many companies were included in the IRP5 file run.
- We found that in some instances there are non-monthly and monthly companies on the same PAYE nr, therefore all included in the IRP5 run, however only the non-monthly companies are set up for ETI. In these scenarios no ETI is exported.
- Access each company, go to the Basic Company Information Screen, ETI tab, make sure the Eligible tick is on in each company.
- Generate your IRP5 files again, import and redo your declaration.