

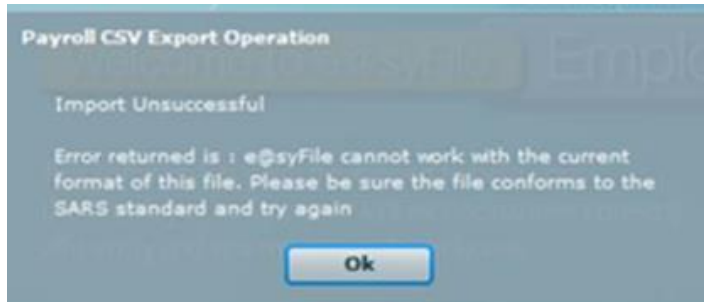
e@syFile Errors

Payroll CSV Export Operation Import unsuccessful



Background

When importing the IRP5 payroll file, the following error message appears



This indicates the file imported is not in accordance to the import file specification, which the VIP system is programmed to do.

Possible Solution:

- The usual issue why this happens is that it is not the IRP5 file created being imported, but either the PDF documents or another file
- Ensure that the file is the correct file - can be opened with Notepad to check and will usually be called something like IRP5.19. It will be a .19 file.
- Recreate the file from VIP, give it a unique name (keep the .19 extension) and save in a known location on the local computer to import.