Sage 200c VIP – Release 5.0b#

Installation Instructions



June 2018

Sage 200c VIP Release 5.0b# contains a runtime update that resolves:

- Print previews opening on the Taskbar
- Employee Lookup List duplicate characters when using search function
- Printing of logo's on the New Payslips

What is important for you to know before you install Sage200c VIP Release 5.0b#

- Check that you are currently on Sage 200c VIP Release 5.0b before installing Sage 200c VIP Release 5.0b#
- **Full Administrator rights** will be required by the user running the installation of the update. It is strongly advised to run the installation on the server if you are working in a server environment.
- In a Network environment, the installation must be done on the server and a workstation installation is required. Full Administrator rights will be required when running the installation.
- Make sure that ALL operators are out of the System. If they are not, programs and data may be corrupted.
- If you are an ESS and/or HR user, you do not have to install their respective updates. This is a Payroll Only installation.

If you are unsure about ANY of the instructions above, please contact the Sage Call Centre or send an e-mail to support.vip@sage.com and we will gladly call you back to assist you

Steps to Install the Sage 200c VIP Release 5.0b# Enhancement

In the Installation Instructions below we are assuming that the System is installed in E:\Sage200\Premier

- 1.1. Make a Full System Backup. Write down the Drive Letter and Directory Name where your current System that must be updated is installed (e.g. E:\Sage200\Premier). Label this Backup as FullR50b
- 1.2. Run the 'Sage200c Setup Application File.
- 1.3. The Wizard Welcome screen will be displayed. Click on Next.
- 1.4. The **Destination Folder** screen will be displayed.

At the '**Current / Live Folder**', enter the directory name of your live System directory or use the Browse Button to browse to your current directory.

The Instance Name will default based on the directory that you select.

sage 200c VIP			
Destination Folder			
The selected folder must contain a Payroll System on at least version 51			
Current / Live Folder			
C:\Sales			· ···
Instance Name Sales			
Select the existing VIP Directory in order to Continue			
Enhancement to R5.0b#	< Back	Next >	Cancel

Once completed, click on Next. If Next is not available, you have selected an incorrect folder name.

1.5. The **Compatibility Check** screen will now display

This screen will show the Compatibility Rules and Minimum System Requirements for Sage 200c VIP. Any warnings and/or errors that may cause the installation to fail will be indicated on the screen.

PLEASE NOTE: this will take a long time as it will do all the minimum requirement checks as well as the port checks. Please do not interrupt the process.

Compati these tests.	CVIP Sibility Check ility Wizard tested the Computer for Minimum Sy	stem Requirements. Consult the table below for the outcome of	
Status	Name	Description	
~	Administrative Rights	Current user must have Local Admin rights	
~	Operating System	Windows 7 or Server 2008 R2 and higher	
~	Total Memory	At least 1024 MB	
~	Disk Space Required	A minimum of 100 MB	
~	DotNet Framework Version	Version 4.5 or higher	
~	Internet Explorer	Version 8 or higher	
~	Screen Resolution	At least 1024 x 768	
~	VIP System Closed	All users should be logged out	
~	VIP Directory Writeable	The directory should be writable by the current user	
~	Sage 200c Connect Service	Sage 200c Connect Service is running.	
~	Sage 200c Web Service	Sage 200c Web Service is running.	
Click Next to	Click Next to continue Stop Service		
Enhancement to R5.	Enhancement to R5.0b# < Back Next > Cancel		

1.6. The **Ready to Install** Screen, which displays a summary of your selections, will be displayed. Click on Install after confirming the information.



The **Installation Process** will commence and progress bars will indicate the status of the installation. This process can take long. PLEASE do not interrupt the process.

1.7 Once completed, the Installation Result Screen will be displayed.

You can now Click on Finish to complete the process

If you are working in a multi-user network environment, workstation installations must be done to update the Runtime.

If you try to access the software from a Workstation without running the workstation installation you will get the following message:

AcuToWeb and AcuToWeb Dekstop have different versions
AcuToWeb: 10.1.1.411 AcuToWeb Desktop: 10.1.1.362
Update your client desktop to the same version of AcuToWeb
ок

Steps to Follow to do the Workstation Installation

- 1. Access the Landing Page on every Workstation
- 2. Click on the Utilities Tab
- 3. Select to Download the "Desktop Client"

A Desktop setup file will be downloaded. It is possible that you can get a warning that the file can harm your computer. The file is safe and you can keep the download.

▲	This type of file can harm your computer. Do you want to keep Sage200cDesktop.exe anyway?	Кеер	Discard

4. Once the download is complete, you can run the installation

Sage 200c Desktop - InstallShield Wizard		
2	Preparing to Install	
	Sage 200c Desktop Setup is preparing the InstallShield Wizard, which will guide you through the program setup process. Please wait.	
4	Extracting: Sage 200c Desktop.msi	
	Cancel	

On the Welcome Screen select Next

On the License Agreement Screen, select that you accept the License Agreement and click on <Next>.

😸 Sage 200c Desktop - InstallShield Wizard	— ×
License Agreement	6000
Please read the following license agreement carefully.	Saye
Software Licence Agreement	
Your right to use the software (in object code only) and its ass documentation ("Product") is subject to the terms and condition agreement ("Agreement").	sociated printed and electronic s set out in this licence
Breaking the seal to open the DVD case, installing the software electronic or printed material accompanying the product, signifi terms and conditions set out below.	e, or, using any part of the es your acceptance of the
Therefore, please read them carefully before breaking the sea provided. If you do not agree to be bound by the terms and cor should promptly return the unopened DVD together with all pac	l or using the materials nditions of this Agreement, you ckaging and associated
I accept the terms in the license agreement	Print
\bigcirc I do not accept the terms in the license agreement	
nstallShield	
< Back	Next > Cancel

Select the folder where you need to install your runtime. The default would be recommended. Click on next to continue.

) 🛃 Sage 200	c Desktop - InstallShield Wizard
Destinati Click Nex	ion Folder xt to install to this folder, or click Change to install to a different folder. Sage
Þ	Install Sage 200c Desktop to: C:\Program Files (x86)\Sage\Sage 200c VIP\
InstallShield -	< <u>B</u> ack Cancel

On the screen below, select to Install once happy with all your selections.

😼 Sage 200c Desktop - InstallShield Wizard	×
Ready to Install the Program	conce
The wizard is ready to begin installation.	Saye
Click Install to begin the installation.	
If you want to review or change any of your installation settings, dick Back. exit the wizard.	. Click Cancel to
InstallShield	
< <u>B</u> ack Install	Cancel

Click on Finish to complete the process

😸 Sage 200c Desktop - InstallShield Wizard		
	InstallShield Wizard Completed	
sage		
	The InstallShield Wizard has successfully installed Sage 200c Desktop. Click Finish to exit the wizard.	
	Show the Windows Installer log	
	< <u>B</u> ack <u>Finish</u> Cancel	

If you experience problems, you can check the information below.

• If you get the error below during installation:



Click on OK complete the process.

Solution:

Go to Add/Remove programs and uninstall the Sage200c Runtime. Run the installation again and ensure that your Instance Name does not contain any spaces or special characters.

• When accessing the payroll you get the message "Function not available. AcuToWeb Desktop not started":



If you click on Ok, you get the following errors:



Solution: Go to: C:\Program Files (x86)\Sage\Sage 200c VIP\Desktop

Double click on the file AcuToWeb.exe to launch the Service. Access the Payroll Instance again.

Take Note:

If you just close the browser, the file will reflect as logged. The log disappears after 60 seconds.

If the connection drops, a message will display - page not found. The application should close in the back-end.