

IRP5 Validation Error: Code 3825 cannot have a value if code 4473 has not value



Background

Validation error populated when running the IRP5/IT3a report from VIP for the Interim reconciliation / Tax Year End reconciliation.

Code 3825 cannot have a value if code 4473 has not value

IRP5 code 3825 refers to the perk that calculates when an employee has a Provident Fund Company Contribution, IRP5 code 4473. The Provident fund cannot have a Perk if the Company Contribution amounts are zero. This usually happens when adjustments were made to the Provident fund contributions during the year.

To rectify the error, you can follow the steps below:

- Go to the employee's payslip screen, and select the HS button
- Click on the "support letter" button at the bottom right of the screen
- Complete the "History Screen Adjustment Letter". When making contact with a consultant provide the details of your error, the solution you followed in this document and then proceed to send the History Screen Adjustment letter to the consultant.
- The consultant will then provide you with a VIPSD password to access the company.
- Then access the employees History screen again.
- Select the "Change Mode" button at the bottom right of the screen.
- Remove the negative YTD adjustment value for the Provident Fund in the respective month.
- The perk will then be removed.
- Capture the adjustment value for the Provident Fund again.

Please note that the system will recalculate the tax in the current period. If payment has already been made to SARS, you will have to restate the EMP201.