Customer Zone   **Knowledge Base**   **Known Issues**

Budget Speech Summary

The 2017-2018 Budget Speech took place on 22 February 2017. We have summarized the important Payroll items into a user friendly document so that you can stay up to date with the relevant changes. Click here to view this document.

Free Support Webinars

Upcoming webinars:

How to Export and Import the RSA IRP5 file. These sessions will be held in April and May 2017 but you can book your free spot now.

Make sure you are on the latest release

Your live system must be updated to **Release 4.8a** once all your companies have been rolled into a new period and before payments for March have been done.

Your February Copy system does not need to be updated to R4.8a so it may be on R4.7c, r4.7c# or R4.7d

Total Solutions:

Premier Payroll	Premier ESS	Premier HR
4.8a	7.0	17.3.0.1

Tax Year End

We have consolidated all the Tax Year End Steps in one place: Utilities > RSA Submissions > SARS Submission Process
Click here for more information regarding the above tool

Do you need professional assistance with your Tax Year End but your consultant is booked out? Why not try one of the following:

- Group Consultation
- Tax Year End training
- Annual Payroll Tax Seminar 2017

Do you have a quick Update question to ask? Why not chat to us?

During March we will open up our Personal Room on WebEx to customers who have quick questions related to Release 4.8a. Please note that only short and quick questions will be handled. We will be only available in our Support Personal room on the following days, from 09h00 – 15h00:
- 6 – 31 March (excl. weekends and public holidays)

To chat to us in our Personal Room, go to: https://sagena.webex.com/join/ts.webinar, enter your name and e-mail address and then click on Join. You will only be able to join during the dates and times listed above.

Important Notices

- The Tax Year End Season will run from 1 April 2017 until 31 May 2017.

- Make sure that you have a Copy System (must be on Release 4.7c, 4.7c# or 4.7d) before rolling your companies into March 2017. You will use this February copy system to do you Tax Year End Procedure from.

- Release 4.8a contains ETI amendments – system changes are required:
    - ETI Video
    - ETI Online Group Consultations
    - ETI Notes

Extended Support Hours during March

Dates	Times
06/03/2017 to 30/03/2017 (Monday to Thursday)	7am to 7pm
11/03/2017, 18/03/2017 and 25/03/2017 (Saturdays)	9am to 1pm
21/03/2017 (Public Holiday)	9am to 1pm