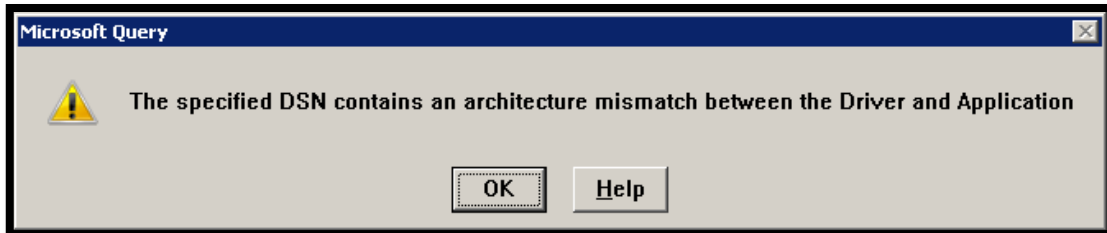


## The specified DSN contains an architecture mismatch

**Error:**

Microsoft Query

The specified DSN contains an architecture mismatch between the Driver and Application



**System Area:**

ODBC & SMART

**Issue Description:**

Office package installed on a 64-bit version and the ODBC drivers which is a 32-bit driver cannot connect to the 64-bit office application

**Solution:**

1. The IT department will need to uninstall the office package and install the 32-bit version of the application for ODBC and SMART to work