

sage



## Newsflash October 2019

[Customer Zone](#)

### Important System Information

#### Latest Release

All users should be on Release 5.3a as at October 2019.  
Download the update software from the [Sage VIP Customer Zone](#).

View the infographic for all the details.

[Release 5.3a infographic](#)

# Legislative changes

## RSA Users only

### Compliance advisory services

Becoming a great SaaS company requires that we continually review our operating model and the services we provide to our customers. To that end, we have decided to focus on our core business of developing, delivering and supporting innovative software solutions. This will enable us to sharpen our customer service and product proposition in the months to come. Following this, we will no longer provide tax and compliance advisory services to customers in Africa and Middle East.

Click [here](#) to read the full message from Pieter Bensch, EVP | Africa & the Middle East. [Read more](#) on Sage City.

### Exempt Foreign Employment Income Effective March 2020 - SARS FAQ Document

SARS published a FAQ document on their website about the section 10(1)(o)(ii) change effective March 2020 (exempt foreign employment income) – please see summary of change below.

From 1 March 2020, certain remuneration paid/accrued to a resident employee by any employer in respect of employment services rendered on behalf of the employer in any country outside South Africa is exempt from PAYE if –

- the remuneration received for foreign services **does not exceed one million rand, and**
- the employee is outside South Africa for a period (or periods) exceeding 183 full days in any 12 months, **and**
- the employee is outside South Africa for a continuous period exceeding 60 full days in total in that period of 12 months.

View the full document [here](#). Should you have any questions on the above, kindly contact SARS or your local tax practitioner.

## **Implementation of the Compensation Fund's new Integrated Claims System**

The Department of Employment and Labour has issued a notice to all employers who submit claims to the Compensation Fund, please click [here](#) to view the notice.

The Compensation Fund's journey towards the implementation of the new claims management system (CompEasy) commenced on 1 October 2019 starting with a ramp-up process to successfully transition to the new system.

Progress on the ramp-up process will be made available frequently on the CompEasy portal accessed through Online Services on the Department of Employment and Labour website and through their various stakeholder management forums until all modules are fully operational. Please click [here](#) for more information or [here](#) for the CompEasy manuals.

Note: Please direct all queries on the above directly to the Department of Employment and Labour as our support desk will not be able to advise further.

**Reminder – Deadline for the EMP501 Employer Interim submission is 31 October 2019.**

### **Non RSA users**

#### **Angola – Amendment to Personal Income Tax code (IRT)**

Holiday and Christmas bonuses are now fully taxable according to the amendment to the IRT Code. Employment income earned by a taxpayer who is a national citizen over 60 years old will become liable to IRT. Click [here](#) for more information regarding these changes and the effective date.

#### **Malawi – Proposed changes to tax tables**

According to the Budget Speech, the tax-free bracket has increased from K35 000 to K45 000. This has not been promulgated yet. Read more on this as well as the Taxation (Amendment) Bill.

[Read more](#)

# General Announcements

## Important Notice - Web forms

We are extremely excited to launch web forms - our new support channel which *replaces* traditional email support.

If you require payroll assistance and it is not an urgent request, please use the web form link below to log all the details of your query. Upload print screens and reports as supporting documents to assist with speedier resolutions.

[Sage Business Cloud Payroll Professional](#)  
[Sage 200c VIP and Sage VIP Classic and Premier](#)

Please note that the support email addresses are no longer monitored. We ask that queries be directed via the web forms only.

## Professional Services

Our knowledgeable Professional Services consultants can help you by taking care of the set-up and maintenance of your software, so that you can spend more time running your business.

We are moving towards use of digital channels to provide you with enhanced services. We are also expanding our extensive network of committed and highly skilled business partners.

Need help for the mid-year submission period? Contact us via the booking link below.

[Book a consultation](#)

## Sage City

### Mid-Year Centre

Have you visited our Mid-year Centre on Sage City? When it comes to SARS submissions, having information is key to a smooth and effortless submission. Each product's Mid-year Centre is where you can find the latest mid-year information, checklists, up-to-date product information, and more; as well as links to software updates so that our customers and business partners have the latest version of our solutions.

[Sage City Mid-year Centre](#)

## Sage Talent Solutions

Sage Talent Solutions is a fully-fledged recruitment agency, offering Recruitment, Executive search and Labour broking services exclusively to all our Sage clients and Business Partners.

[Find out more](#)

## Learning Services

### 2019 Annual Labour Law Seminar

Every year Andrew Levy combs through the vital events and cases that impact and develop labour practice to bring you the essential knowledge you must have, to keep on top of the complex field of employment relations. This seminar presents all the essential knowledge you need to plan and manage your employment policies and practices for the year ahead. Find out more about our Sage seminars [here](#).

## **Training Schedules**

Our new Product Training schedules are available to view and download on our Training hub. Secure your seat today.

[Book now](#)

## **Operating Hours**

Monday to Thursday: 07h00 – 18h00

Fridays: 07h00 – 16h00

We are closed on all RSA Public Holidays.

## **Contact Details**

[Payroll Support](#)

[Annual Licence Fees or Renewals](#)

[Credit Control](#)

[Sales - Additional Module Sales](#)

[Sales - Maximum Employee Licencing](#)