



## Sage VIP & Sage 200c VIP Newsflash May 2019

### Important System Information

#### Latest Release

- All users must now be on either Release 5.2a or Release 5.2b.
- Release 5.2b is a compulsory update for Skills module users. It also contains system enhancements for other Non RSA/Africa tax countries.
- Read more on Release 5.2b [here](#).
- Please remember that your February copy system, from where you create your IRP5's, must be on Release 5.2a (and not 5.0a nor 5.1a), to ensure that the IRP5 file meets the required SARS Business Requirement Specifications for the Annual Employer EMP501 submission.
- If your payroll is still on Release 5.0a, please install the update to Release 5.1a first. Access VIP and then choose to "update all companies". Upon completion, install Release 5.2a. Please take note of possible tax recalculations, so please read the [guidelines](#) we have posted on Sage City.

#### Important notice from the Sage Support Team

Please click [here](#) to read this important message.

## Sage City Year End Centre

For everything tax year end related, visit our Sage City Year-end Centre today.

Topics include:

- [How to complete the IRP5 submission to SARS](#)
- [Common validation errors and solutions](#)
- [e@syFile import errors and solutions](#)
- [OID/W.As.8 Excel report limit error, with a new template](#)
- [IRP5 not copied error to alternative directory error, with a patch file](#)
- [The ETI calculated on the reported EMP501 does not balance](#)
- [Employment tax incentive \(ETI\) values for Jan and Feb 2019 not appearing on the IRP5 reports](#)
- [System closes when attempting a Start New Period on Release 5.2b](#)
- [No trading name on UT3M - incorrect trading name on EMP501 on e@syFile](#)
- and much more

Available 24/7, you now have access to all the year end information allowing you to work at a time most convenient to you. You no longer have to wait in a telephone support queue to get the answers you need.

[Sage Year-end  
Centre](#)

## Legislative changes

### RSA users only

#### Employer Annual Reconciliation (EMP501) Submission Dates

The final day for the SARS EMP501 submission is **31 May 2019**. We ask that you prepare and submit soonest to avoid the last-minute rush.

### Non RSA

#### Kenya Housing Fund Levy

Kenya has introduced a Housing Fund Levy which will be used to fund the Affordable Housing Scheme. This is a new statutory contribution for Kenyan payrolls.

Contribution:

- Employee – 1.5% of basic salary
- Employer – 1.5% of basic salary
- Maximum total contribution for both employee and employer combined is KShs 5000 a month.

Contributions should be paid over by the 9th of each succeeding month. The first contribution will be in the current month of April 2019; due on 9th May 2019. According to the public notice, the payment processes for this contribution will be announced soon.

#### Warning from Kenyan Federation

The Kenyan Federation of Employers (KFE) has issued a statement warning employers about the Public Notice regarding the Housing Fund Levy. Although the, Housing Fund Levy has been enacted, the KFE says that the Public Notice is against a court order, which suspended its introduction pending a hearing on the KFE's objection.

Please click [here](#) for more information.

#### **Nigeria - Reports for Release 5.2a**

NHF Return:

Amendments have been made to the Nigeria NHF Return. Click [here](#) to download the new NHF Return file template.

#### **Zimbabwe - ZIMRA**

ZIMRA introduces new currency - RTGS\$

Late in February 2019, Zimbabwe introduced a new currency called the Real Time Gross Transfer dollars or RTGS dollars. See Public Notice below from the Zimbabwe Revenue Authority (ZIMRA) released yesterday. According to the notice, payroll should be processed in the new currency known as RTGS\$ with currency code ZWL.

Rate of exchange of the USD to the RTGS\$ for the months of January 2019 and February 2019 is 1:1. This means that all the values used to calculate PAYE are now in RTGS\$ i.e. tax tables, tax credits, deduction limits etc. These values remain the same. The main change for Zimbabwe payroll systems would be to change the payroll from a USD to RTGS\$ payroll. i.e. change the currency code from USD to ZWL. From March 2019 the exchange rate will be provided by Interbank.

[View the public notice](#)

## General Announcements

### Professional Services

Please note that tax year end reconciliation procedures are not permitted over telephone and email support, due to the complexity of these procedures. Should you require any assistance in this regard, please book a consultation as early as possible, as availability is very limited.

### Extended Support hours

Our support desk has extended telephone support hours on the following days:

- 27 May – 30 May (Mon to Thurs) 07h00 - 19h00
- 31 May (Fri) 07h00 - 19h00

### Sage Support desk

May is one of the busiest months at the Sage VIP support desk. With the SARS Employer Annual (EMP501) Reconciliation deadline approaching, our call volumes will peak and the call wait times will be lengthy. Please take advantage of one of our other support channels before calling the Support Desk. Don't wait in a telephone support queue when you have access to online support.

[Find out more](#)

### Sage City

Due to the sheer volume of calls around tax year-end, hold times can be long and frustrating, which is why we've posted information and answers to the most frequently asked tax year-end question in the Sage Year-end Centre. Avoid the wait, check out [www.SageCity.com/YearEnd](http://www.SageCity.com/YearEnd) right now--even while you're on hold.

[Sage City](#)

## **Sage Talent Solutions**

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**Discovering Excel** - View the course outline [here](#).

**Excel on steroids** - View the course outline [here](#).

[Book now](#)

## Operating Hours

Monday to Thursday: 07h00 – 18h00  
Fridays: 07h00 – 16h00  
We are closed on all RSA Public Holidays.

## Contact Details

Support: [support.vip@sage.com](mailto:support.vip@sage.com)  
Annual Licence fees: [renewals@sage.com](mailto:renewals@sage.com)  
Credit Control: [credit.control.shp@sage.com](mailto:credit.control.shp@sage.com)  
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**sage**



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