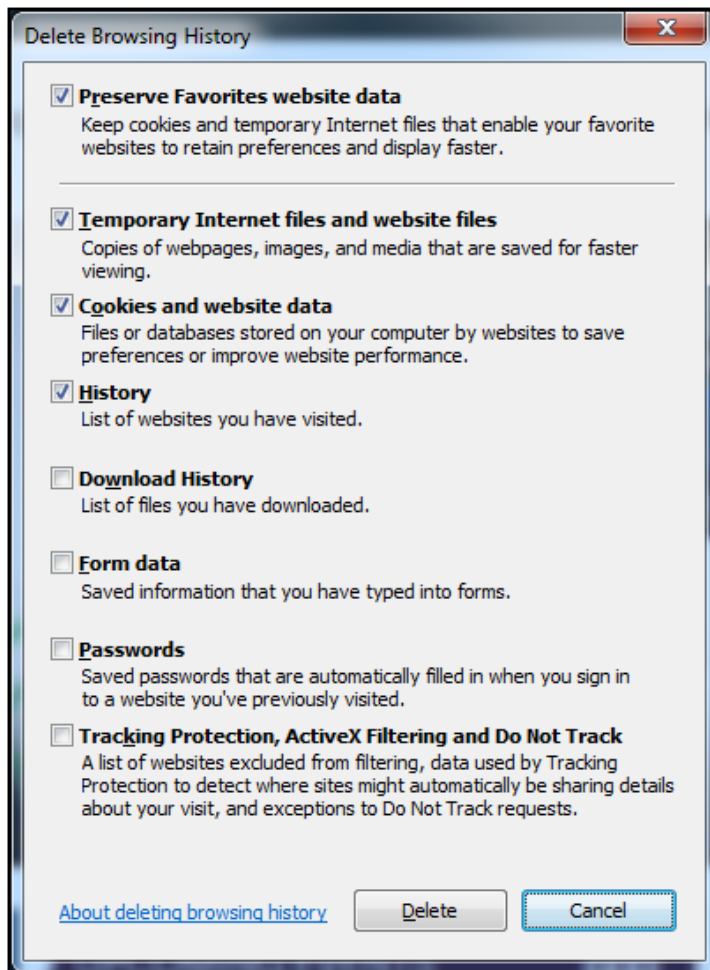


How to clear your Browser Cache:

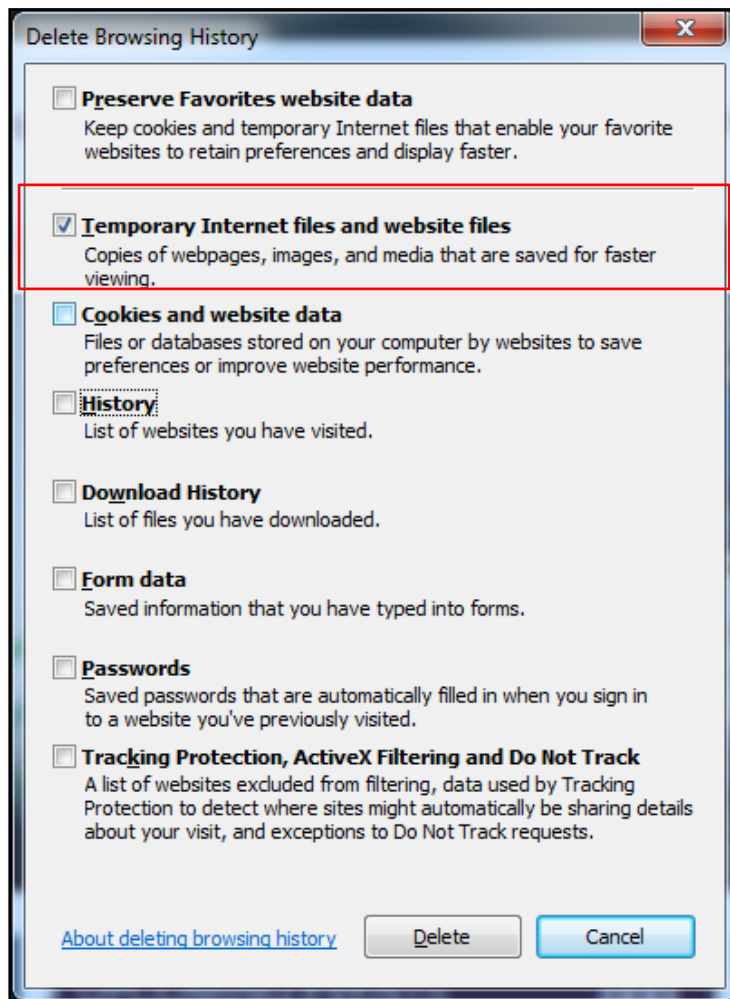
Steps on how to clear your Browser Cache in Internet Explorer:

- Open Internet Explorer.
- Click on Ctrl-Shift-Delete at the same time, to open the Delete Browsing History window:

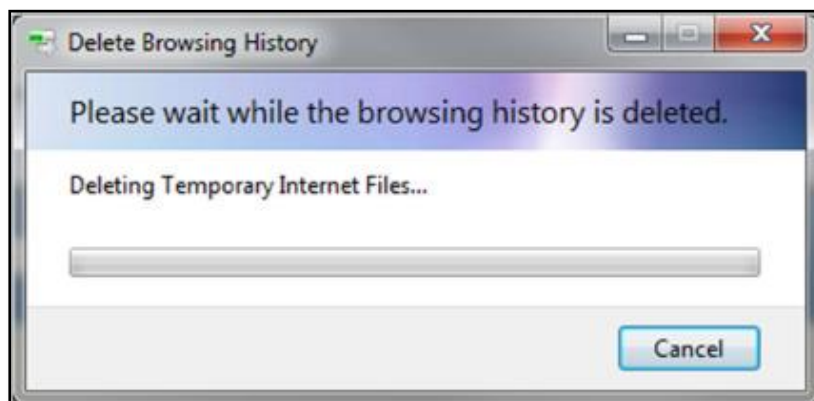


Select what should be deleted:

- Select **Temporary Internet Files**. You may need to **uncheck** all the other boxes, especially **Preserve Favourites website data**. This option makes the window also delete objects from websites in your Favourites folder, which is necessary to completely clear your cache:



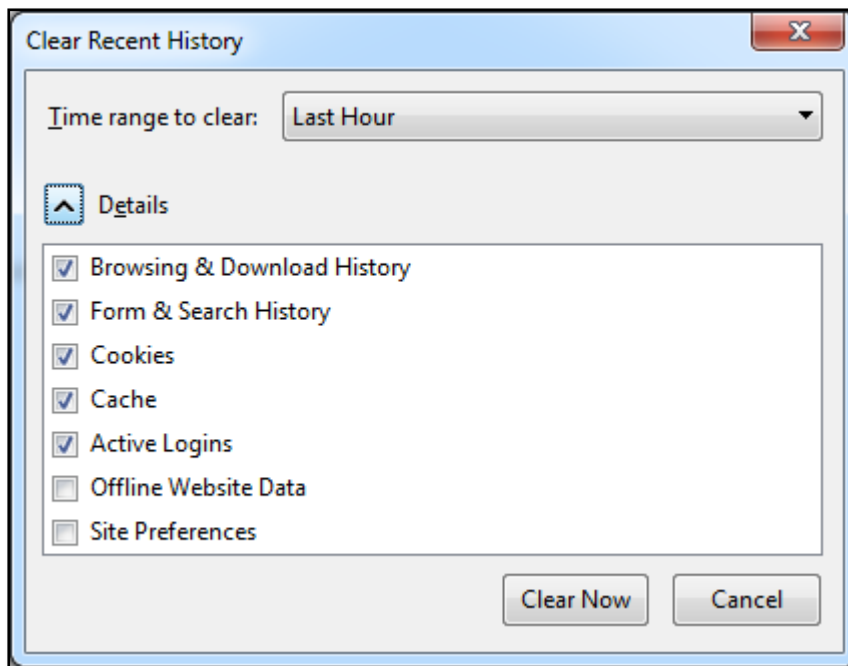
- Click on the **Delete** button near the bottom of the window to perform the operations (i.e. clear your cache by deleting temporary files).
- It will then process your request:



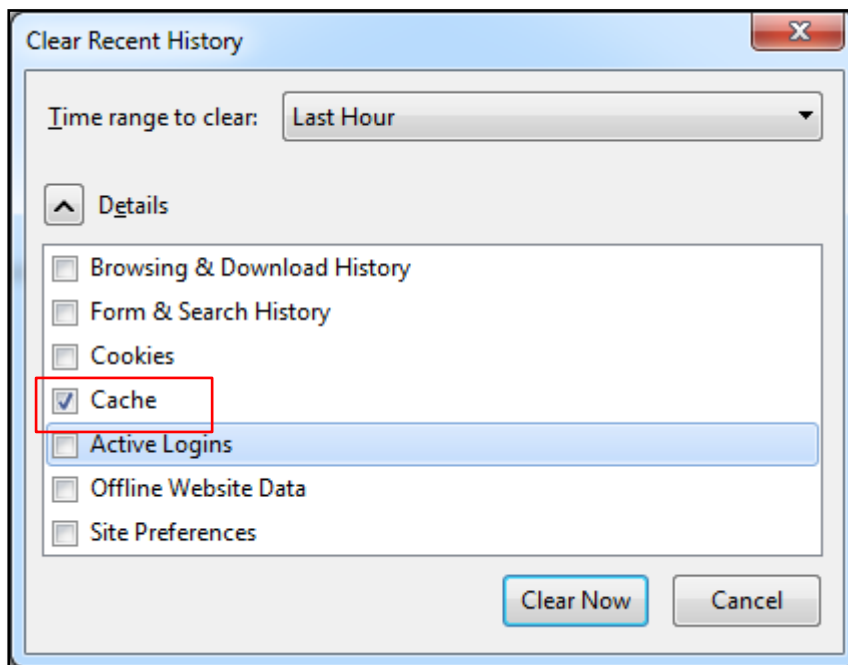
- Close and restart the browser.

Steps on how to clear your Browser Cache in Mozilla Firefox:

- Open Mozilla Firefox.
- Click on Ctrl-Shift-Delete at the same time, to open the Clear Recent History window:



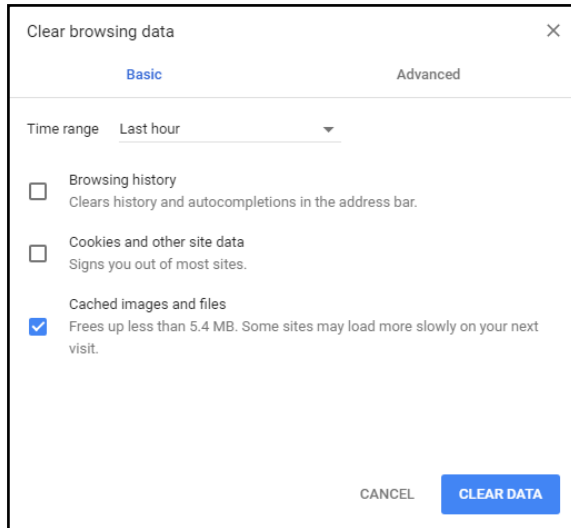
- Next to **Time Range to clear**, select **Everything**. Make sure 'Details' is expanded, then select **Cache** from the list. Uncheck everything else:



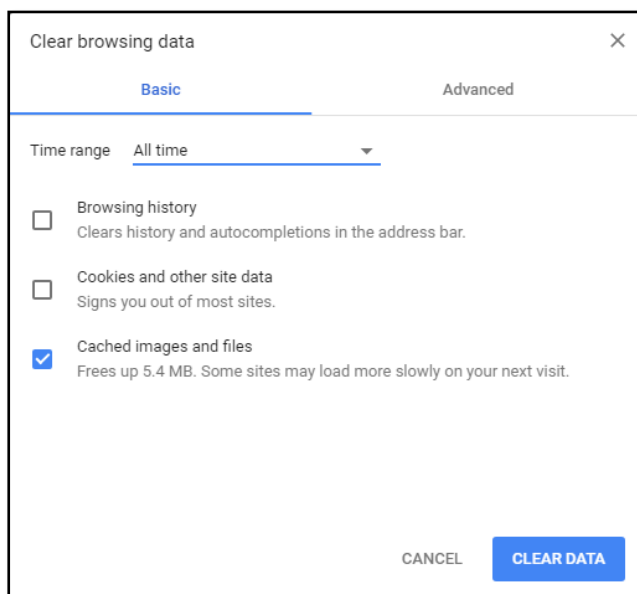
- Select **Clear Now**.
- Close and restart the browser

Steps on how to clear your Browser Cache in Google Chrome:

- Open Google Chrome.
- Click on Ctrl-Shift-Delete at the same time, to open the Clear Browsing Data window:



- Next to **Time range**, select **All time**.
- Select **Cache images and files** from the list. Uncheck everything else:



- Click on **Clear Data**.
- Once cleared, you can close the Settings Window.
- Close and restart the browser