# Release 5.3b
## Frequently asked questions

**How do I know if I must load the update?**

Release 5.3b has specifically been released for all clients that use the Equity Module and will be submitting their Equity reports from VIP. It is therefore a compulsory update if you submit your Equity using the Equity Reports from within VIP as the system has been updated with the latest Equity Legislation. Click here for steps on how to download and install the update.

**When must I install the update?**

Release 5.3b must be installed before running the Equity reports. Also refer to the installation guidelines for more detail.

**I am trying to make a backup prior to installing the new release, but my backups keep on failing**

There are various factors that can influence the successful completion of a backup. Kindly follow the guidelines provided here. It is a process of elimination to determine the cause of the issue.

**Sage Deploy Value cannot be null. Parameter name: path1**

When running the update installer, the applications start with the Preparing the Wizard message and then after a while the Sage Deploy Value cannot be null message is displayed. To resolve this issue, click here.

**Installation result: The installation wizard has failed**

When running the installation wizard there is an option to rebuild the data files

☑ Rebuild / Re-Index Data Files
Ensures the integrity of the database files before upgrading to the new version. Broken links and corrupted data files will be fixed before conversion.

It is automatically ticked and selecting this will run a rebuild on all the data files prior to converting them to the new release. There are instances where this process cannot be completed and a message indicates the installation has failed, specifically referring to the rebuild process. We recommend you do a manual rebuild and once the rebuild has successfully been completed, proceed to run the installation again, this time unticking the option to rebuild the files.

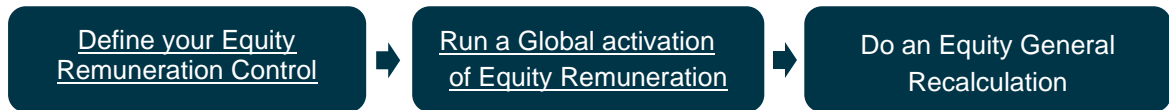**Message after company has been updated to Release 5.3b**

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**IMPORTANT NOTICE**

If you make use of the Equity Module, Release 5.3b aligns your software with the latest Equity legislation.

Complete the Equity Remuneration Control Screen and run a Global Activation of Remuneration to ensure that values are backdated for the full equity period.

Please refer to the Release Notes [Rel Notes] on the Company Selection Screen for more details.

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Steps to update the Equity Module

| Define your Equity Remuneration Control | → | Run a Global activation of Equity Remuneration | → | Do an Equity General Recalculation |

**What has changed on the Employee's Equity Screen?**

Click here to access a document explaining the changes on Release 5.3b.

**What has changed in the Equity Reporting?**

It is important to take note of the reporting changes to ensure you understand the impact on the various sections. Click here to access a document outlining the changes.