

General

Using the Live Chat function



The Live Chat functionality gives ease of access to the support centre. It gives the opportunity to ask queries via the Live Chat Portal.

On the Landing pane

Select

Select

Complete

Live Chat

In Application / External Window

All fields marked with an asterisk (*)



Sorry, you have reached us outside of our chat hours. Leave a detailed message with your Site Code and contact details and we will reply via e-mail as soon as possible.

[Our Operating Hours](#)

Introduce yourself *

Name, Email

Phone Number *

Message *

Send Message

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- In Application
 - The Chat functionality will open directly from Sage 300 People by using Internet Explorer settings
- External Window
 - The Chat functionality will open in your default browse, e.g. Chrome, Firefox, Edge, Internet Explorer or Safari